



SCOTTISH
VETERANS
RESIDENCES

Annual Report
2021

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From our Chairman

2021 was the second year of operating within the restrictions of Covid-19 measures.



Remarkably, despite the service challenges wrought by this, SVR has not only continued to deliver its core object of providing accommodation to Veterans and former Merchant Seamen in need, but has widened its service delivery and strengthened its governance.

I have been impressed with the progress made in digitalising the Charity. As this programme nears completion, we are beginning to reap the benefits of better data analysis and visualisation. We recognise that we must play our part in mitigating the climate emergency. I'm very pleased that SVR has been formally accredited as a Carbon Literate Organisation, is participating in the circular economy and is already taking steps to reduce carbon emissions. Much work in this regard lies ahead, but we are developing the knowledge and forming partnerships that will allow us to do more.

SVR has continued to be a supportive partner and contributor within broader Veterans' and Housing Sectors. Responding to a Scottish Government request, we contributed to the development of the Veterans

Homelessness Prevention Pathway and will continue to contribute to the Report's recommendations.

Despite the financial challenges of increased levels of voids and growing inflation, SVR remains financially strong. We have been fortunate not to have to drawdown any of our reserves to maintain services and cashflow remains healthy. Increasingly as Covid-19 measures end, we can be confident that SVR remains fully able to provide accommodation and support to prevent homelessness and assist Veterans and former Merchant Seamen to live as independently as they are able.

None of this would have been achievable without the significant effort and hard work of SVR's staff and the continued engagement and contribution by Members of the Governing Body. I am truly grateful to every one of them and extend my sincere thanks to them all.

I commend this report to you.

George Lowder MBE
Chairman, Scottish Veterans Residences

From our Chief Executive



A further year dominated by the Covid-19 pandemic, despite which, we were able to keep our Residences open throughout the year. With a greater prevalence of Covid-19 than 2020, it was perhaps inevitable that some members of staff and Residents would become infected, although the number of cases was relatively low and the majority of those infected suffered only a mild illness.

Property Development and Maintenance

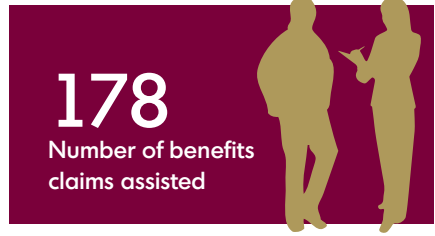
As in 2020, the primary focus in 2021 was on keeping our Residences and tenanted properties safe. We ensured all SVR properties remained compliant with legislative requirements such as gas, electrical, and fire safety. Importantly, we were able to install interlinked smoke and fire detectors in all our tenancies.

We were able to complete an entire estate condition survey, window repair works at Whitefoord House, and installed an Electric Vehicle Charging Point at each Residence. However, most of the works planned for 2021 were deferred into 2022. These works will continue as soon as circumstances allow. This includes lift maintenance at Rosendael and

Whitefoord House, an electrical power upgrade at Whitefoord House, and a number of bathroom and/or kitchen refurbishments in some of our tenancies.

Resident Activities

We are indebted to the continued generosity of the Armed Forces Covenant Fund Trust (AFCFT) for providing a grant to our Bellrock Close Art Club, and a further grant in support of the Join In Live Well Officer (JILWO) post. Despite Covid-19 measures restricting the JILWO's ability to conduct group activities, this role continues to be very effective in encouraging Veterans to undertake activities that enrich their lives, build their confidence, and contribute to their physical and psychological wellbeing. Another grant from the



Scottish Veterans Fund has enabled us to offer indoor and outdoor activities to non-Resident Veterans and we intend to develop and expand activity opportunities for non-Resident Veterans in 2022.

When possible, our Residence Art Clubs have continued to meet, helping the Residents develop and exploit their 'inner artist'. Following its relocation to an industrial unit in Govan, we assisted the Bellrock Close Residence Art Club

to become a Scottish Charitable Incorporated Organisation, named ACVC. The Club continues to be well supported by Bellrock Close Residents and Tenants and increasingly, the wider Veteran population in Greater Glasgow.

Veterans' Homelessness Prevention Pathway

Following a request from the Scottish Government to the Veterans Scotland Housing Group, together with

colleagues from Veterans Scotland, Veterans Housing Scotland, Housing Options Scotland, Homeless Network Scotland, University of Stirling, and the Scottish Government we were able to contribute to the development of this innovative pathway. The report was published on 25th January 2022 and makes 24 recommendations within 7 identified themes, to help prevent Veterans' homelessness. We remain very much committed to the development of the pathway and will continue to participate in its implementation.

Funding and Support

Maintaining a full service and keeping our Veterans safe, healthy and active during the pandemic has come at financial cost and we are very grateful for the support of donors large and small whose generosity has made a direct, practical difference to the Veterans that SVR supports. The Armed Forces Third Sector Resilience Fund, the Communities Recovery Fund and the Albert Hunt Trust in particular

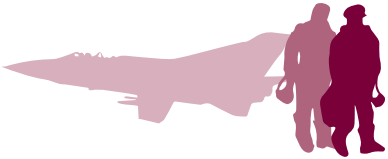
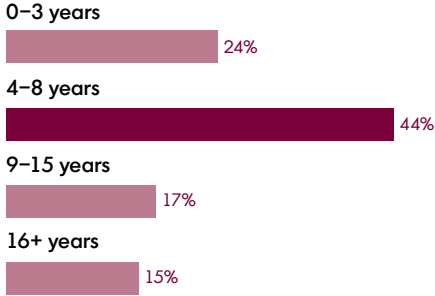
have provided significant support for Covid recovery activities. The Queen Mary Roehampton Trust generously gave grants in support of furniture replacement, and steps maintenance at Whitefoord House. I would especially like to thank the Ex-Service Associations and individual donors and fundraisers whose resolute support through these difficult two years has been hugely appreciated. Of particular note were the amazing efforts of 10 year old Ethan Provan whose kindness resulted in a feature on BBC's The One Show (along with some of our Residents); and the extraordinary achievement of SSgt Billy Henderson, SSgt Lee Davidson and CSgt Alfie Macdonald who each cycled 460 miles raising £1,588 for SVR. I offer my sincere thanks on behalf of our Veterans who have benefited from this generous support.

Martin Nadin OBE
Chief Executive, Scottish Veterans Residences

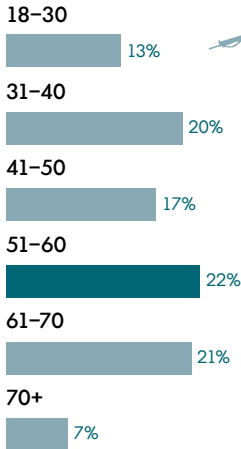


Our Residents in 2021

YEARS SERVICE



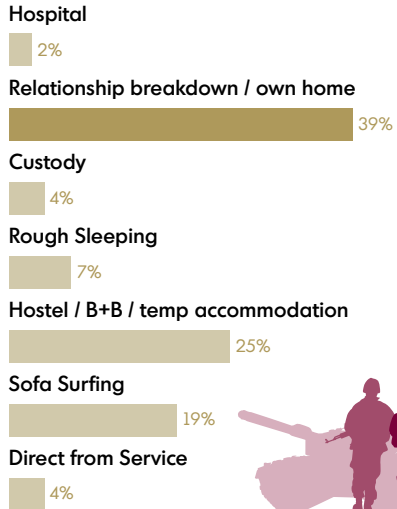
AGE RANGE



45
TENANTS

194
RESIDENTS

PREVIOUS HOUSING SITUATION



■ RN / RM 13%
 ■ RAF 8%
■ Army 74%
 ■ Merchant Navy 5%

A Tribute to Sandy Gibson

1974 – 2022

Sandy Gibson was 'Army barmy' from about the age of 10, partly fuelled by his Grandad's stories of his service in the Second World War.

He joined the Army Cadets at 14 and loved it so much that he decided on a career in the Army. His Mum and Dad supported him as much as possible and he was delighted to pass selection to join the Scots Guards at the age of 16.

Sandy was very happy serving in the Scots Guards and loved every bit of Army life until, in 1993, he was involved in a training accident in Germany that left him with injuries which became life changing.

At first, Sandy was able to live independently but as time went on, the serious nature of his injuries increasingly affected his day to day activities. While his Mum, Mrs Liz Gibson, would have been happy for him to come home to the Highlands, the move would have brought practical difficulties. While the views from home were beautiful, looking at Ben Nevis where he had loved to walk, and the river where he had loved to fish, would have brought frustration for Sandy.

Partly because his children lived in Dundee, Sandy moved in to Rosendael in Broughty Ferry, where he immediately made friends with some of the other Veterans there. A charming and sociable person, he found it easy to make a rapport with both residents and staff and really enjoyed being at Rosendael. Importantly, Sandy felt safe and secure and had total confidence that the staff at Rosendael would look after him.

This was just as crucial for Mrs Gibson who says that she did not have to worry about her son, knowing that he was happy and in a safe place. In fact Mrs Gibson felt accepted as part of the Rosendael family herself, being invited to the residence for dinner each Christmas so that she could spend it with Sandy.

After thirteen years at Rosendael, Sandy sadly died of cancer in February 2022. He is remembered with great warmth and admiration for his humour and tremendous courage in the face of profound difficulties.

All the Rosendael staff are honoured to have been able to support this brave and proud Veteran, ensuring that he lived in comfort and dignity after giving so much in the service of his country.

Staff and residents from Rosendael will complete the Macmillan Rob Roy Mighty Hike in September 2022 in memory of Sandy.

Memories of Sandy From Residents and Staff

“Sandy spent a great deal of time in his room, but I would go up every day and get “abused” for being RAF. Saying that, we had mutual respect and could pull up a sandbag to put the world to rights over a coffee. Sandy had a mischievous side and there is one occasion, whilst “motivating” Sandy to get moving in the pool, that sticks in my mind: most patrons in the pool were elderly ladies who took a shine to Sandy and welcomed him enthusiastically every week. On this occasion Sandy informed one of the ladies that he just couldn’t cope with my bullying anymore, he was worn out. This lady gave me a strong dressing down whilst Sandy stood behind her grinning ear to ear. Needless to say, he bought the coffees that day.”

Caroline – Housing Assistant.



“Sandy was the first person to welcome me when I first arrived at Rosendael eight years ago, we hit it off straight away and became really good friends. We would sit for hours chatting about our Army lives and about his passion, Formula One. We played video games to see who was faster; he would always beat me. I miss Sandy very much, but have the greatest memories of him and me to carry on.”

Jason – Rosendael resident

“The first “spider-gate” [Sandy had a pet tarantula for a short time] saw me put a cartoon hole in the door when I sprinted through the building having learned Sandy had a tarantula hidden in his room; I can laugh about it now...”

Laura – Rosendael Administrator

“I will always remember road trips and the kindness of his Mum. I’m full of emotion when I hear the songs that we blasted in the car. He is really missed.”

Anon

A year in the life of SVR



January:
socially distanced Burns Suppers



February:
online pottery class in the Boardroom



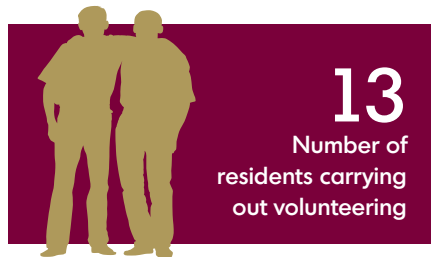
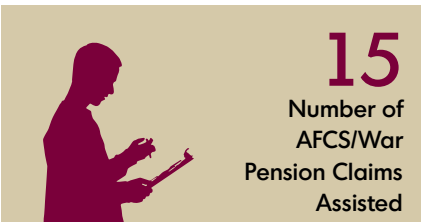
March:
residents get connected
with devices from
Connecting Scotland



April:
climbing in the Spring
sunshine



May:
Rosendael artists at work



118

Number of residents taking part in activities/sports/hobbies



24

Number of residents taking up employment



June: capturing the Highland views on a hike



July: cycling in the sun

August: staff and residents football match

September: climbing indoors at Ratho



October: pumpkin carving and quiz afternoon

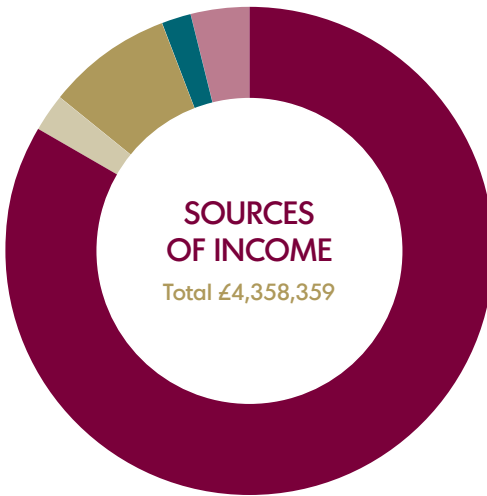


November: Remembrance marked at Rosendael

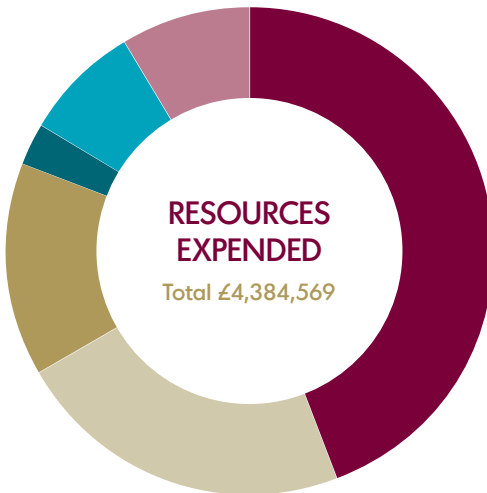


December: gift delivery from fundraising star Ethan (10)

Financial Information



- **Board and lodgings**
£3,640,523
- **Supporting people income**
£106,600
- **Other income**
£362,378
- **Grants released from deferred income**
£85,607
- **Other revenue grants**
-
- **Investment income**
£163,251



- **Homes – Remuneration**
£1,941,590
- **Homes – Services**
£985,559
- **Administration**
£618,350
- **Repairs**
£129,645
- **Depreciation**
£340,015
- **Cyclical Repairs & Maintenance**
£369,410

Balance Sheet

Balance sheet as at 31 December 2021

	2021 £,000	2020 £,000
Investments	9,390	8,264
Housing Properties – Cost	17,301	17,301
Less Depreciation	(4,369)	(4,088)
	12,932	13,213
Other Fixed Assets – Net Book Value	403	310
Total Tangible Fixed Assets	13,335	13,523
Current Assets	1,243	1,201
Current Liabilities	(499)	(422)
Net Current Assets	744	779
Creditors > 1 Year	(4,623)	(4,709)
	18,846	17,857
Accumulated Reserves	18,846	17,857
Total Capital and Reserves	18,846	17,857

Our Patrons and Governing Body

Patron-In-Chief

- His Royal Highness The Duke of Gloucester KG, GCVO, GCStJ

Patrons

- Brigadier Andrew Muddiman
ADC RM, Naval Regional
Commander Scotland and
Northern Ireland
- Brigadier Benjamin Wrench,
Commander 51 Infantry Brigade
and HQ Scotland
- Air Vice Marshal R Paterson CB,
OBE Air Officer Scotland

Scottish Veterans Residences Governing Body

- Brigadier (Retired) George Lowder
MBE (Chairman)
- Mr Jonathan Tweedie FSI BA (Hons)
(Vice-Chairman)
- Lieutenant Commander Lynsey
Youngson RN (Resigned 1 July
2021)

- Lieutenant Ray Gidney RN
(Appointed 8 November 2021)
- Major Roddy Laing (Retired 5
March 2021)
- Major Christian Taylor (Appointed
3 September 2021)
- Squadron Leader Derek Morrison
- Mr Iain Lindsay MNWB
- Ms Sue Bomphray
- Mr Richard Edlmann
- Reverend Neil Gardner MA BD
- Mr Troy Johnson
- Mr Tony Jones QC
- Mr Clive Masson
- Mrs Pippa Shields (Retired 28 May
2021)
- Ms Isla Tabberer (Elected 3
September 2021)
- Mr Sandy Telfer (Elected 5 March
2021)

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